

Limited Lifetime Warranty

NOVA's Limited Lifetime Warranty

NOVA Solutions warrants that its products are free from defects in materials and workmanship given normal use and care for the lifetime of service; proof of delivery being the only official document accepted by NOVA for any claim. In the event that a product is used more than normal use, the applicable warranty period may be reduced.

This warranty is made by NOVA Solutions to the original customer for as long as the original customer owns and uses the product. NOVA Solutions' warranty is only valid if the products are given normal and proper use, and installed in accordance with NOVA Solutions' installation and/or application guidelines, and installed by an authorized NOVA Solutions' dealer or agent. NOVA Solutions assumes no responsibility for repairs to products sustaining damages resulting from end-user modifications, attachments to a product, misuse, abuse, alteration, or negligence.

This warranty is subject to the limitations, exclusions, and other provisions provided below:

- Twenty-five years: Thermofused laminate
- Twenty years: Drawer slides
- Ten years: Locks
- Five years: Downview technology with flat panel monitor Flat Panel Display Security Arm, high pressure laminate, casters, fabrics, electrical components, PVC extrusions, adjustable surface mechanisms, and accessories.
- Three years: The Trolley™ E and The Trolley™ EXL with Intelligent Motion Technology and NOVALinked™ Components:
Three years for parts and repair labor plus optional extended warranty available for purchase.
Additional installation labor charges may not be covered by this warranty.
Variation in finishes is characteristic, in terms of color & texture, and does not constitute a defect.
- Five years: Electric Lift for Sit-Stand Units:
Five years for parts and repair labor.
Additional installation labor charges may not be covered by this warranty.
Variation in finishes is characteristic, in terms of color & texture, and does not constitute a defect.

As your manufacturer, we stand behind our quality products and will do everything possible to resolve any problems that might arise within the terms of this warranty.

For more information, or to file a warranty claim, please contact NOVA Solutions' Customer Support at 800-730-6682.

NOVA Solutions, Inc.

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